

## Clear Spa Air System FAQ

### Can I relocate the air blower from under the tub?

Yes, the air blower can be installed up to 15' from the bathtub, however:

- never insulate the blower. It is recommended to insulate the air hose to prevent any loss of heat
- air surrounding the blower must be at room temperature where the bathtub is installed. The blower should not heat the air coming from a colder room.

### The air blower starts on its own.

This may be normal as most air blowers are equipped with an automatic purge cycle that will start 20 minutes after use of the system, however:

- in a case where there was a power outage, the purge cycle might turn on.
- if the system is equipped with a water detector, the purge cycle will start each time the bathtub has received water i.e. after a shower, after cleaning.

If this happens often and the system was not previously in use, please contact your distributor.

### The purge cycle does not come on.

First check with your distributor that your blower is equipped with this option. If so:

- check that the power to the system is not supplied through a wall timer or a safety switch. If the timer is shut off before the purge cycle, it will prohibit the blower from turning on.
- check that no water is left in the bathtub since the unit might be equipped with a water sensor to activate the purge cycle.

### I can hear the blower working but no air comes through the jets.

Make sure that the air hose connected between the blower and the manifold has not fallen off. If so, simply reinsert and place a screw through the collar, the hose and the blower nozzle to keep firmly in place.

### I can hear the blower working but not all jets are working.

This happens when the jets are clogged with either installation debris or calcium accumulation. To solve this, simply do the following:

- fill the tub with enough hot water to cover all the bottom jets.
- turn on the system and let it function for one full minute.
- while the system is in function, locate exactly which jets are not working and gently tap on the top of the jet covers with the plastic end of a screwdriver or a small rubber hammer.

### My blower works but stops after 10-15 minutes.

The blower is equipped with a thermo protector. If the blower should overheat for any reason, it will automatically shut down.

- allow system to cool for approximately 1 to 1 1/2 hours.
- check that the blower has not been insulated and that surrounding air circulation is sufficient.

### The air coming out of the jets is cold.

To check if the air heater is functioning properly let the blower run for approximately 5 minutes and touch the air hose that is connected to the blower. The hose should feel very warm:

- if not, please contact your distributor who will inform you of the procedures to have the blower changed.
- if the hose is warm, the blower is not defective and the sensation of coolness may sometimes occur. This is due to a theory which states that air injected onto wet skin always feels cold. Unfortunately, some people are more skin sensitive to this theory than others. As with a hand blower in a public washroom, the air seems cold until your hands are dry. The only solution is to slightly change positions in the tub and the sensation will diminish with time.

### The air blower works but the options of my keypad do not always work: Trouble starting or stopping, variable speed does not work with the + or - buttons.

Usually, these are symptoms of the keypad being defective. A cracked keypad label or leaving a wet cloth on the keypad for an extended period of time might cause humidity in the electronic components. Please contact your distributor, so that he may inform you on the procedures to have the keypad changed.

**If you press the air button but the unit will not start or stop.**

With an air push button, the solutions are usually quite simple.

1. If you press the button and it is either hard to press or slow to rise there is simply an air accumulation in the hose.
  - a) verify that the hose is not kinked or bent and preventing the air passage.
  - b) to rectify the problem, locate the transparent hose and pierce one or two small holes with a small pin to allow the air to evacuate.
2. If the button is easy to press and easy to rise, disconnect it from the air push button and blow gently into the hose.
  - a) if the blower starts, then the problem is with the air push button.
  - b) if the blower does not start, then the problem is the blower. In both cases, contact your distributor in order to have the defective parts replaced.